

Honey's Limousines

Terms and Conditions for the UK as of March 2004

1. These conditions apply and supersede any previous conditions whether a contract has been made in writing or verbal.
2. Honeys accept no liability for delays however caused or the loss however caused of the clients personal property.
3. All bookings must be made with confirmation through the booking office.
4. To enable Honeys to tend to specific requirements as efficiently as possible, Honeys requires at least 48 hours notice of any specific requirements.
5. The client/s will be held responsible for any damage the client/s or passenger/s carried on behalf of the client/s cause to our vehicle, including sickness related to alcohol consumption when a minimum charge of £100.00 will be made. Also a £10 fee will be chargeable for each and any breakage to the drinking glasses provided. Also any verbal or physical abuse will not be tolerated and the contract terminated, with immediate effect. Customers will have to find alternate transport, at their own expense.
6. All client/s are recommended to obtain insurance for those items for personal belongings.
7. Unless otherwise instructed by the passenger and confirmed by the control supervisor, routes travelled will be at the chauffeurs discretion, in accordance with the road traffic and weather conditions, whether the route is the shortest or not. No allowance will be made to the hirer on the grounds that the route adopted is not actually the shortest. Neither Honeys nor its agents or employees will be responsible for any delay however caused.
- 7a Unadopted, unmade, one-way, single track, and width restriction roads can be a hazard for limo, and we retain the right for the driver to refuse entry into any terrain that he deems unsuitable.
8. When a vehicle is hired for two days or longer periods, whilst every endeavour will be made for the hire to retain the same vehicle and /or chauffeur during such period, honeys reserves the right to substitute any other vehicle or chauffeur according to the exigencies of the service.
9. When Honeys-limousines hires in vehicles from other operational reasons and where honeys arranges any ancillary facilities, such as meals, accommodation, ferries, admission tickets or any other service provided by any other contractor, it does so as an agent for and on behalf of the client/s. any terms and conditions imposed by such operator through Honeys shall be binding on the client/s had directly contracted such service.
10. Luggage and personal effects are carried on or in our vehicle at the owner's risk. Gangways, doorways and emergency exits must not be obstructed. It is the client/s responsibility to ensure that the correct numbers of cases/ pieces are loaded/unloaded and the figure should be agreed with the chauffeur. Honeys do not guarantee to carry all the luggage or effects by a single party on any one journey. The chauffeur is the arbiter as to the carriage of passengers, luggage and it's storage
11. Every endeavour has been made for faultless running of the vehicle, but Honeys or its agents, for any breakdowns whatsoever, can accept no responsibility, or any additional expenses or loss incurred by the client/s thereafter. The vehicle is cleaned prior to departure, but no liability can be accepted for clothing etc, being marked, stained or dirtied by road dirt oil or grease from any part of the vehicle.
12. The loss or breakdown of any equipment i.e. CD player, DVD player or televisions we cannot take liability for it on any journey.
13. Cancellation charges:(expect when paragraph 9 applies and is greater)
14. Up to 14 days prior of the commencement of the service 20% 7 days prior of the commencement of the service 30% 4 days prior of the commencement of the service 50% 3 days prior of the commencement of the service 100%.
15. Advance booking of the vehicle is advisable, however confirmations can only be given when full and final details are supplied. When reservations made are subsequently changed to a lesser hire within 24hrs prior to the commencement of the service an additional charge will be made at 30% of the original confirmed service. All changes must be made in writing with final details. (Except when paragraph 9 applies and is greater).
16. A surcharge of 100% will be made for services provided on Christmas Eve and New Years Eve, Christmas day, Boxing Day and New Year's Day.
17. When it is necessary for our chauffeur to spend the night away a fixed charge of £90.00 (Inc taxes) will apply. Also for each period of 10 hours a chauffeur meal allowance will be included.
18. Unless an earlier start time is specified, all day hire commences at 09.00 Am hours
19. All charges based on time are charged in one-hour increments. All charges based on mileage are charged to the last mile or part thereof. Any additional charges incurred by the client i.e. waiting time, additional journeys, tolls, ferry fees, car parking etc, will be charged to the client.
- 19a EXTRA TIME HAS TO BE PRE APPROVED WITH YOUR DRIVER. IN SOME INSTANCES, WE have OTHER WORK BOOKED. AND TIME EXTENSIONS WILL NOT BE POSSIBLE. Should you exceed your RETURN collection time by more than 15minutes, we reserve the right to leave. Should this occur, customer accepts it is their responsibility to find alternative transport. Please note that HONEY'S LIMOS OPERATE A NO REFUNDS POLICY.
20. Individual amendments to these terms and conditions must be approved and underwritten by the proprietors of Honeys limousines. Additional or changes of any paragraph does not effect the terms and conditions as a whole. The sunroof and middle partition does not work due to insurance and health and safety requirements.
21. With out prior notice, Honeys limousines reserve the right to amend, change, delete or add to these terms and conditions whenever necessary.
22. We wish to be known that our vehicle is a NON-SMOKING & EATING IS NOT PERMITTED IN THE VEHICLE.
23. Complaints should be put forward within 24hrs of the journey
24. All deposits are charged at 30% of the job and are non-refundable to confirm booking of the limo. All changes must be done in writing 10 days prior to travel.
25. ALCHOL IS NOT PERMITTED TO ANY PERSONS UNDER THE AGE OF 18 YEAR OF AGE BY LAW

I AGREE WITH THE ABOVE TERMS, AND HERBY GIVE HONEY'SLIMOS AUTHORITY TO CHARGE MY CARD/INVOICE FOR EXCESS HOURS/ DAMAGE ETC. signed.....

Signed.....

DATE.....

Printed.....